

Tuesday 12 July 2022

**National Infection Prevention & Control Manual (NIPCM) relaunch** The NIPCM was first published in 2012. To mark its 10th anniversary, the Chief Nursing Officer Alex McMahon has formally relaunched the manual. [The NIPCM provides IPC guidance](#) to all those involved in care provision and is considered best practice across all health and care settings in Scotland. [Alex McMahon recorded this short video](#) to mark the relaunch; [you can also watch this film, produced by NHS Education for Scotland, which explains the purpose of the NIPCM.](#)

**Reminder - Unavailability of TrakCare (PMS)** The TrakCare (PMS) System, will be unavailable **tomorrow** (Wednesday 13 July) between 00:00 – 07:00. Please be aware of the following during this period of downtime:

- Only send requests where the results are required for the immediate management of the patient.
- Only emergency requests will be processed.
- Routine requests will not be processed or analysed until the downtime for the TrakCare system is completed

Please use the following contingency measures for emergency requests and results:

- Make lab requests using the ERF system.
- Send completed request form and sample(s) together in the specimen bag.
- Critical results will be phoned out by lab staff.
- Results will be available on SCI throughout the upgrade, and in TrakCare once downtime is complete.
- Turnaround times will be longer than usual during this period.

Any routine electronic requesting via TrakCare will be processed once the TrakCare System is back online. The unavailability of TrakCare does **not** apply to Medical Genetics; please continue to send Genetics samples with request forms as normal.

**iMatter** The last week of the iMatter questionnaire is here and so far 51% of you have shared your views. The questionnaire closes at 4pm next Monday (18 July). As iMatter is team based it allows you to be directly involved in providing feedback and identifying improvements to your experiences at work, every day. Please take 5 minutes to tell us how you feel about working here. If you have not received your iMatter questionnaire, please get in touch via [gram.imatter@nhs.scot](mailto:gram.imatter@nhs.scot). More information on iMatter can be found here: [Pages - iMatter \(scot.nhs.uk\)](https://pages-iMatter.scot.nhs.uk) (networked devices only).

NB - iMatter Doctors and Dentists in Training - as part of a national programme all Doctors and Dentists in Training will take part in an iMatter process later in the year. They are not being issued with a questionnaire at this time.

**SafeCare - Managing Nurse Staffing in Mental Health** Managing nurse staffing levels on a day-to-day basis is really challenging. This is because the workload and acuity of our patients is always changing and the staff we planned to have on are not always available on the day. We need to have systems and processes that allow us to understand our staffing and risks throughout the day. SafeCare is a system that supports this professional decision-making process by providing an ability to review consistent and reliable information on patient acuity, activity, and available staffing. This system is being implemented across the inpatient departments on the Cornhill site and is an exciting development that will positively affect the way we professionally manage and talk about nurse staffing requirements within the organisation. Want to know more? [Watch this short video by Johnny McCann\(NM\) and Allana Spence.](#)

**Developing a plan for the future of Dr Gray's Hospital** Thank you to everyone who took part in our introductory engagement in June, your feedback will help us collectively develop a robust plan for the future role and function of Dr Gray's Hospital over coming months. This plan will take into account the needs of the current and future population and the way we work together as a network across Grampian. The initial feedback report is attached to the email used to send out this brief.

**GMC/GDC/GPHC/HCPC Professional Registration Notifications** Apologies to employees and their line managers who received eESS notifications regarding registration renewal. This was due to a system error failing to update our local data. We have now been informed the issue has been resolved and all registered employees' details are now updated within eESS.

Notifications via this process are automatically generated 28 days and 7 days prior to registration renewal. Unfortunately, there is no local functionality to suspend these reminder emails to managers and employees. If you have renewed, you should no longer receive email notifications. If your registration is due for renewal, you will continue to receive notifications 28 days and 7 days prior to renewal of your registration. If you have any queries, please email [gram.workforceinformation@nhs.scot](mailto:gram.workforceinformation@nhs.scot). Sorry once again for any inconvenience caused.

**George Cross ceremony** You may recall (roughly) this time last year, HM The Queen awarded the George Cross collectively to the National Health Service. The award is given for acts of heroism, and it is only the third time in its 82-year history it has been given to an organisation (the island of Malta and the Royal Ulster Constabulary being the other two collective recipients). The honour was formally bestowed today by HM The Queen and Prince Charles, with representatives of the NHS in Scotland, England, Wales, and Northern Ireland attending a ceremony at Windsor Castle

**Tune of the day** A big thank you to my colleague Gary for looking after the brief last week. Thanks also to Rachel Medich (Senior Charge ODP, AMH theatres) for today's request. I never need much persuading to share a Prince tune, in this instance [When Doves Cry](#). I hope everyone is coping ok during this very sunny spell; I'm certainly not built for this weather! Please stay hydrated and if you are working outside, don't forget the Factor 50 (EP).

If you want to request a tune, follow up on items included in this brief, or suggest an item for sharing, drop us an email via [gram.communications@nhs.scot](mailto:gram.communications@nhs.scot)