

Monday 20 March 2023

Missed appointments – GO Health Services/occupational health A recent review of the service has found a considerable number of unattended appointments for immunisations, blood monitoring, and management referrals. This creates unnecessary added demands on administrative and clinical resources and prevents our colleagues from accessing the service in a timely manner. Over the past 3 months, 30% of clinical time each month has been lost to failure to attend, or appointments cancelled within 48 hours. GO Health Services will now offer only one appointment. In the event a staff member does not attend, no further appointments will be scheduled.

If you do not attend for an immunisations or blood monitoring appointment, an immunisation clearance report will be sent to the manager. Please refer to Turas - Corporate: toolbox talk: immunisation clearance for information about manager's immunisation clearance reports. Should you wish a further appointment you will have to contact the service.

Where you do not attend for a management referral appointment, you will be sent a letter requesting you contact GO Health Services within 10 working days, and you will be offered the next available appointment. The referring manager will be informed. If you do not contact GO Health services within 10 days the referral will be closed, and your manager will need to re-refer you to GO Health Services if still needed.

Key Guidance for Managers, Budget-Holders and Staff on Financial Year End Processes Please follow the link below to view the guidance to be followed and the deadlines for submission of the required information as we complete the 2022/23 financial year end. This includes, where applicable, specific returns for accrued income / expenditure, and stock holdings.

[Pages - YearEndGuidance \(scot.nhs.uk\)](#) (intranet link, networked devices only)

Compliance with this guidance is critical to the successful completion of NHS Grampian's financial year end and annual accounts process. If you have any queries on the guidance, please contact your aligned Management Accountant or Finance Manager for clarification.

Public Emergency Alerts On Sunday 23 April, the UK Government will test its Emergency Alert System. This enables it to send text messages to warn of issues such as flooding, storms, etc. The messages are broadcast from cell towers in the vicinity of an emergency, the alerts are secure, free to receive, and one-way. They do not reveal anyone's location or collect personal data.

Test messages will be sent in the early evening on 23 April and could be sent to anyone, anywhere, across the four nations. This short video explains more and includes an example of what the alert will sound like: [\(29\) UK Emergency Alerts - YouTube](#)

Reminder - Brew & a blether We have two Brew & a blether sessions this week, as follows:

- Tomorrow (21 March) 11am – 1pm, ARI Board Room
- Friday 24 March 11am – 1pm, Project Wingman Legacy Room and Innovation Suite, DGH

Everyone working in health & social care is warmly invited to drop-in, speak to colleagues from Staffside, Chief Exec's team, We Care, and psychology, and enjoy a hot drink and a break.

Culture Collaborative The Culture Collaborative will meet this Wednesday (22 March), 2-3.20pm. This session is a Facilities & Estates takeover hosted by Gavin Payne and colleagues. It's your chance to hear about the culture developments following the results of their participation in phase 1 of the BPA Culture Survey. If you are interested in coming along to the Culture Collaborative, please contact gram.culturematters@nhs.scot. All welcome; you can also check out the latest flash report from the collaborative, attached to the email used to send out this brief.

NoSCAR NMAHP research seminar The next event in this seminar series takes place tomorrow (21 March) 1.30-2.30pm. This session will focus on understanding statistics for clinical decision making. All welcome, [simply follow this Teams link to join](#)

Scenario Planning – we need your responses! A reminder you've only got until close of play tomorrow to influence the content of a leadership event for health & social care staff, taking place next week. All you need to do is answer this question:

[What trends or events, big or small, local or global, might impact on your ability to develop a distributed model of leadership and management by 2033?](#)

You can submit as many answers as you want and be as radical as you like with your suggestions, but please keep your answers short and snappy – thank you!

Pause for thought Memories linger whilst time ticks on. What memories bring a smile to you today, and how might the joy of those memories shape your day?

Tune of the day Thanks to the Health Records team at Dr Gray's Hospital for today's request; records manager Alison Shearer retires this week and the gang want to wish her all the very best. We second that emotion and are playing [Maggie May by Rod Stewart](#) in Alison's honour

We're going to try something a bit different tomorrow; it is World Poetry Day, so we'd love your poetry requests! What are the verses that speak to you? Drop us a line at the usual address (EP)

If you want to request a tune, follow up on items included in this brief, or suggest an item for sharing, drop us an email via gram.communications@nhs.scot