

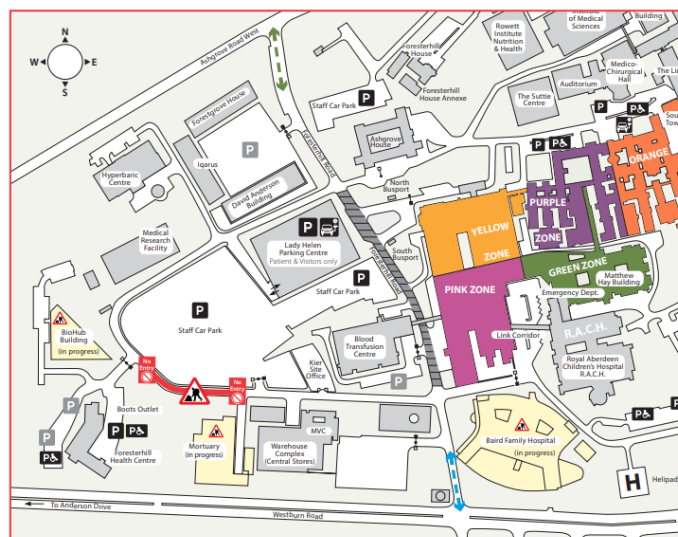
Monday 31 July 2023

**Waiting list validation – pilot programme** We are pleased to be working with the NHS Scotland National Elective Coordination Unit (NECU) to trial a text message service, aimed at ensuring patient waiting lists are up to date.

From next Monday (7 August), all individuals on the waiting list for ENT (both in-patient and out-patient treatment) will receive a text message from DrDoctor, the service provider for this trial. This will include a link to a short survey asking if they still need their appointment or operation, followed by a few questions to confirm their identity. People who are answering the survey on behalf of someone else must provide the patient's details at this stage. Where mobile numbers are not available, the team at NECU will make two attempts to call and speak to individuals. This trial will allow us to check many people in a short period of time and ensure the waiting lists are an accurate reflection of who is waiting. Similar trials in other board areas have been very successful, with teams reporting a high return rate and much more accurate waiting lists as a result.

If this trial is a success, we will look at rolling it out to other services. If you – or someone you know – is awaiting an ENT appointment we'd encourage you/them to respond to the text message. There is a patient information leaflet which we have attached to the email used to send this brief; please share this as appropriate.

**Mortuary development – upcoming road closures** A new mortuary building is being developed at Foresterhill. From **9am on Friday 4 August, until 6pm on Monday 7 August** a section of the Loop Road will be closed for essential works – see image below. If you need access to the multi-storey, BioHub building, or Foresterhill Health Centre, please enter the site from Ashgrove Road West only (green arrows); access to the staff car park is from Westburn Road only (blue arrows). Please remember only buses and emergency vehicles may use the shaded section of Foresterhill Road, otherwise no through traffic is allowed.



**RAAC – virtual information sessions** The first of our virtual information sessions on RAAC will take place tomorrow at 10am. You do not need to book a place, simply follow the Teams link below to join:

[Tuesday 1 August, 10-11am](#)

**Retail catering – price increases** A reminder price increases will be applied in our retail catering outlets from tomorrow, following agreement with GAPF and the Chief Executive's Team. Retail catering is not subsidised, and it cannot run at a loss. All menu items are being carefully assessed and increases will only apply where necessary, to ensure choice at all price points. We're always keen to hear your feedback, so if you're a regular café customer – or haven't been in a while – please get in touch via [gram.cateringmanagement@nhs.scot](mailto:gram.cateringmanagement@nhs.scot)

**New resus training** The resuscitation department have recently launched a new course on Turas entitled 'Non-clinical CPR cascade trainer course', which is now open for bookings. This course is open to non-clinical members of staff working in departments or teams across all areas, especially those which may be patient-facing, and who would like to become a CPR trainer. CPR cascade trainers participate in the teaching and assessment of basic life support skills to update colleagues within the organisation, and to ensure compliance with training requirements. It's a one-day course which will provide the knowledge and skills needed to become a trainer for adult basic life support. Please find the full course description, course dates, and booking options on Turas, or contact [gram.resustraining@nhs.scot](mailto:gram.resustraining@nhs.scot) with any other queries. Details of updates from the resuscitation department [can also be found on our monthly newsletter](#) (intranet link, networked devices only).

**Non-medical Prescribing virtual conference** [The final programme is now available](#) for this year's NMP Virtual Conference on 26 & 27 September. A wide variety of topics are up for discussion; you are invited to book onto any - or all - the sessions. If you experience issues booking via Turas (booking links are in the programme), please contact [gram.acateam@nhs.scot](mailto:gram.acateam@nhs.scot) for assistance.

**Pause for thought** We sometimes find ourselves set in our ways and complying with the system. What might justify you bucking the system rather than complying? How might that enable you or others?

**Final Event: 2023 Corporate Games** Aberdeen Sports Village's Corporate Games started in March with Racketball; 10 events later and it all comes down to athletics, taking place this Saturday (5 August) Around 60 staff members have already taken part in the games, and you can still be one of them, as we are looking for a couple of chaps to complete the team. A full event briefing has been attached to the email used to send this brief. There is a training session on Thursday evening and while attendance is encouraged, it is not mandatory. If you are interested or would like to find out more, please email [gram.sports@nhs.scot](mailto:gram.sports@nhs.scot)

**Tune of the day** Today's request goes out to Jade Moore, a staff nurse on Ward 107 at ARI. Jade finishes up on maternity leave today, so Gemma and all the gang have asked for [New Shoes](#) by Paulo Nutini. They send all their love and reckon you should get some new shoes as you hang up your work ones for a little while (EP)

If you want to request a tune, follow up on items included in this brief, or suggest an item for sharing, drop us an email via [gram.communications@nhs.scot](mailto:gram.communications@nhs.scot)